Temp Projects - Tasks #5816

Over payments in negative

03/04/2022 07:05 PM - Rijas P

Status:	Closed		Start date:	03/04/2022
Priority:	Immediate		Due date:	
Assignee:	Rijas P		% Done:	100%
Category:			Estimated time:	0.00 hour
Target version:			Spent time:	2.50 hours

Description

We found some negative over payments in some customer's credit management after last live update. Please check and clear it from the report.PFA

The -ve over payment showing in SOA also, some of our customer complained the same. Therefore please do the needful immediately.PFA

PS: These over payments not showing in payment history.

History

#1 - 03/28/2022 05:39 PM - Rijas P

Dear Suhail,

Can u please check the above case. Showing many over payments in negative. Please correct it.

#2 - 03/28/2022 09:33 PM - Mohamed Suhail

- File payment_list.csv added

- Status changed from New to In Progress

- % Done changed from 0 to 70

Rijas P wrote:

> Dear Suhail,
>
> Can u please check the above case. Showing many over payments in negative. Please correct it.

Rijas,

We had made a fix in code where it was not showing the payment as overpayment in reports when the unallocated amount BETWEEN -0.00999 AND 0.00999
These payments started showing up in reports due to this fix

Please see attached CSV file for the list of payments affected with this change
Please check and revert back with the way forward

#3 - 03/30/2022 03:41 PM - Rijas P

Dear Suhail,

could you please clear all these balance to the ledger account "Payment Discount Expense".

#4 - 04/11/2022 11:38 AM - Rijas P

- File WhatsApp Image 2022-04-09 at 2.13.14 PM.jpeg added

Dear Suhail,

As we discussed, tried to enter each charge invoice entry to adjust the over payments. But the -ve overpayment couldn't able to allocate with charge invoice entry. It will be great if you can clear all the over payments to the ledger account "Payment Discount Expense". Because there is more than 400 transactions, So if we do manually we have to enter 400 charge invoice transactions.

#5 - 04/18/2022 07:31 AM - Mohamed Suhail

- File payment_negbal.csv added

- Status changed from In Progress to Resolved

- % Done changed from 70 to 100

Rijas P wrote:

> Dear Suhail,
>
> As we discussed, tried to enter each charge invoice entry to adjust the over payments. But the -ve overpayment couldn't able to allocate with charge invoice entry. It will be great if you can clear all the over payments to the ledger account "Payment Discount Expense". Because there is more than 400 transactions, So if we do manually we have to enter 400 charge invoice transactions.
>
> Have corrected for the payments where it is showing -ve open amount balance
>
> euro=# update c_payment set discountamt=discountamt-paymentavailable(c_payment_id),updated=now(),updatedby=100 where docstatus in ('CO','CL') and paymentavailable(c_payment_id) < 0 and payamt > 0 and ad_client_id=1000000 and isreceipt='Y' and c_cashbook_id is null;
> UPDATE 211
> euro=# update c_allocationline cal set amount=amount+paymentavailable(aa.c_payment_id),discountamt=discountamt-paymentavailable(aa.c_payment_id),updated=now(),updatedby=100 from (select max(c_allocationline_id) caid,c_payment_id from c_allocationline where c_payment_id in (select c_payment_id from c_payment where docstatus in ('CO','CL') and paymentavailable(c_payment_id) < 0 and payamt > 0 and ad_client_id=1000000 and isreceipt='Y' and c_cashbook_id is null) group by 2) as aa where aa.caid=cal.c_allocationline_id;
> UPDATE 211
> euro=# delete from fact_acct where ad_table_id=735 and record_id in (select c_allocationhdr_id from c_allocationline where updated::date=current_date and updatedby=100);
> DELETE 942
> euro=# update c_allocationhdr set posted='N' where c_allocationhdr_id in (select distinct c_allocationhdr_id from c_allocationline where updated::date=current_date and updatedby=100);
> UPDATE 208

#6 - 04/19/2022 03:56 PM - Mohamed Suhail

- Assignee changed from Mohamed Suhail to Rijas P

Mohamed Suhail wrote:

> Rijas P wrote:
>
> > Dear Suhail,
> >
> > As we discussed, tried to enter each charge invoice entry to adjust the over payments. But the -ve overpayment couldn't able to allocate with charge invoice entry. It will be great if you can clear all the over payments to the ledger account "Payment Discount Expense". Because there is more than 400 transactions, So if we do manually we have to enter 400 charge invoice transactions.
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> > UPDATE 211
> > euro=# delete from fact_acct where ad_table_id=735 and record_id in (select c_allocationhdr_id from c_allocationline where updated::date=current_date and updatedby=100);
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> > UPDATE 208

Rijas P please check and confirm

#7 - 04/20/2022 04:40 PM - Rijas P

- Status changed from Resolved to Closed

Found fixed.

#8 - 05/21/2024 04:07 PM - SHAIJAL EDAVANA

- Tracker changed from Bug to Tasks

- Project changed from Euro Novelties to Temp Projects

- Category deleted (Others)

Files

Cash Customer - Dubai .pdf	21.7 KB	03/04/2022	Rijas P
Negative over payment.JPG	155 KB	03/04/2022	Rijas P
payment_list.csv	53.9 KB	03/28/2022	Mohamed Suhail
WhatsApp Image 2022-04-09 at 2.13.14 PM.jpeg	126 KB	04/11/2022	Rijas P
payment_negbal.csv	9.83 KB	04/18/2022	Mohamed Suhail

#8 - 05/21/2024 04:07 PM - SHAIJAL EDAVANA

- Tracker changed from Bug to Tasks

- Project changed from Euro Novelties to Temp Projects

- Category deleted (Others)