

Temp Projects - Tasks #12422

POSibolt App - Payment number exist issue

11/21/2023 11:49 AM - Rijas P

Status:	Closed	Start date:	11/21/2023
Priority:	Urgent	Due date:	
Assignee:	Rijas P	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

Dear Ijas,

As we discussed, We are getting the payment number exist error while entering payment on App. We already informed all users to download setting before each payment and still some times getting this error due to same time 2 users entering the payment. We request you to bring some option to avoid this error:

Suggestions:

1. Automatically sync the sequence number and take the next sequence if Same user making payment from other device.
2. If the payment number already exist system should take next sequence number.



Receipt History



All



All Modes



Current



All Types

SN Customer Name

Type

PaymentNo:

Date

Amount

Cheque Date Card / Cheque / Txn No

Description

1 Day To Day General Trading LLC-Dhj Br

Cheque

SP-10366

18-11-2023

1636.000



20-01-2024

018142

2 Day To Day Hypermarket LLC

Cheque

SP-10365

18-11-2023

14351.00



0

25-01-2024

049217

3 Day To Day Hypermarket LLC [Branch]

Cheque

SP-10364

18-11-2023

4665.000



25-01-2024

011833

Payment number already exists

 All  All Modes  Current  All Types			
Cheque Date		Card / Cheque / Txn No	
Description			
1	Malik Gold Souq	Cash	
	SP-10291	13-11-2023	1278.000 ✓
2	Falcon Life General Trading LLC	Cash	
	SP-10290	13-11-2023	500.000 ✓
3	Rashid Mohammed Marshool Tahri Trdq LLC	Cash	
	SP-10289	13-11-2023	200.000 ✓
4	Zain Gold Souk	Cash	
	SP-10288	13-11-2023	300.000 ✓
5	Mohsen Al-Horaibi Trading Est.	Cash	
	SP-10280	13-11-2023	490.000 ⚠
Connection Error, Unable to connect server Payment number already exists			

History

#1 - 11/27/2023 01:55 PM - Rijas P

- File 20231127-122429-709.png added
- Priority changed from High to Urgent

Dear Ijas,

Please see the total payments which we manually changed the payment number in November due to the payment number already existing.. Request you to resolve this case ASAP.

Payment N.	Transaction Date	Date Account	BPartner Name	User	Payment Metho	Cheque Date	Amount
SP-10122-1	01-Nov-2023	01-Nov-2023	Jabel Al Safa	Showroom	Cash		200
SP-10134-1	02-Nov-2023	02-Nov-2023	Tawakal Fashion LLC	Showroom	Cash		1000
SP-10170-1	06-Nov-2023	06-Nov-2023	Puneet Mulani General Trading L.L.C	Showroom	Cash		3000
SP-10181-1	06-Nov-2023	06-Nov-2023	Naveed Naemi Bur Dubai	Showroom	Cash		350
SP-10249-1	10-Nov-2023	10-Nov-2023	Durat Al Hira	Showroom	Cash		155
SP-10280-1	13-Nov-2023	13-Nov-2023	Saving Gifts Center. LLC	Showroom	Cheque	12-Jan-2024	5569.73
SP-10321-1	16-Nov-2023	16-Nov-2023	Emirates Gallery [Global Village]	Showroom	Cash		650
SP-10328-1	16-Nov-2023	16-Nov-2023	Yousuf Abdul Rahman Al Awazi & Co.	Showroom	Cash		2520
SP-10331-1	16-Nov-2023	16-Nov-2023	Ali Saif Readymade Garments & Embroidery Trading LLC	Showroom	Cash		700
SP-10349-1	17-Nov-2023	17-Nov-2023	Shareena A/D	Showroom	Cash		4600
SP-10351-1	17-Nov-2023	17-Nov-2023	Choice City Perfumes Trading LLC	Showroom	Cash		350
SP-10364-1	18-Nov-2023	18-Nov-2023	Day To Day Hypermarket [Sheikh Zayed Road]	Showroom	Cheque	25-Jan-2024	28935
SP-10380-1	20-Nov-2023	20-Nov-2023	Al Kheet Wa Al Makheet Textile Trading LLC	Showroom	Cash		500
SP-10428-1	23-Nov-2023	23-Nov-2023	Fresh Basket Super Market (JBR)	Showroom	Cheque	26-Nov-2023	907
SP-10430-1	23-Nov-2023	23-Nov-2023	King Bazar Al Seef	Showroom	Cash		250
SP-10433-1	23-Nov-2023	23-Nov-2023	Tawakal Art And Craft LLC	Showroom	Cash		400

#2 - 11/28/2023 11:02 AM - Ijas Ahammed

- Status changed from New to Resolved

- Assignee changed from Ijas Ahammed to Rijas P

Dear Rijas, you should provide different terminals for each app. The Van sales app is mainly focused on offline working. So we can't set the same app profile for all salesmen. Please provide separate profiles to users.

#3 - 11/30/2023 11:19 AM - Rijas P

- Assignee changed from Rijas P to Mohamed Suhail

Dear Suhail,

We need these updates in the app. Could you kindly look into if there is a solution to resolve the duplicate payment number problem in the app?

We are using Single user for a department for below reasons:

1. We can check the each Dept payment easily from Payment history by using collected by "Showroom" or "Retail"
2. We need a same series of Document for a department.

#4 - 12/18/2023 10:11 AM - Mohamed Suhail

- Assignee changed from Mohamed Suhail to Rijas P

Rijas P wrote:

Dear Suhail,

We need these updates in the app. Could you kindly look into if there is a solution to resolve the duplicate payment number problem in the app?

We are using Single user for a department for below reasons:

1. We can check the each Dept payment easily from Payment history by using collected by "Showroom" or "Retail"
2. We need a same series of Document for a department.

This is only feasible when we implement a fully online application for payment collection.

#5 - 12/21/2023 11:18 AM - Rijas P

- Status changed from Resolved to Closed

Hope you will consider this

#6 - 05/21/2024 04:04 PM - SHAIJAL EDAVANA

- Tracker changed from Bug to Tasks

- Project changed from Euro Novelties to Temp Projects

- Category deleted (Others)

Files

20231121-101748-507.png	214 KB	11/21/2023	Rijas P
20231121-101934-032.png	145 KB	11/21/2023	Rijas P
20231127-122429-709.png	69.5 KB	11/27/2023	Rijas P