Temp Projects - Tasks #12347

Sales Order Qty exceeds the Stock Qty even Disabled selling non stock

11/15/2023 11:24 AM - Rijas P

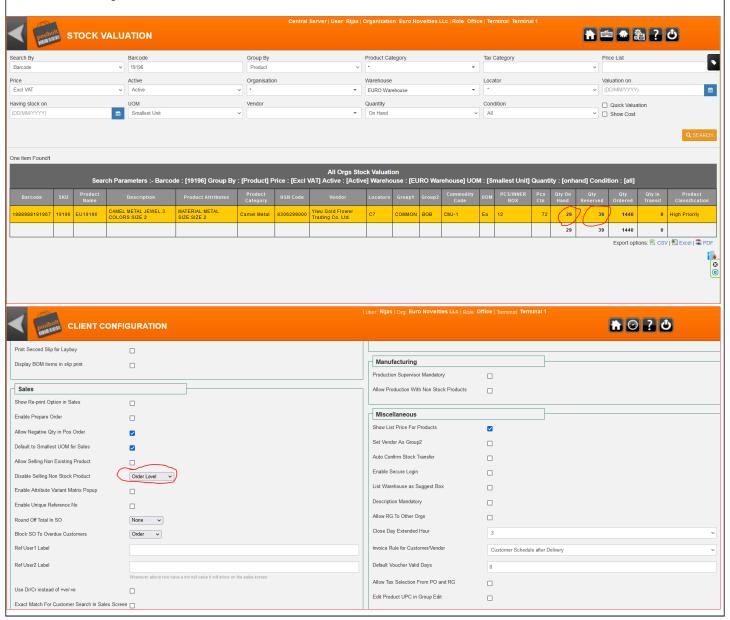
Status:	Closed	Start date:	11/15/2023
Priority:	Immediate	Due date:	
Assignee:	Rijas P	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

Dear Ijas,

We already disabled the selling Non stock product on Order level. Please see the below item Stock Qty is showing 29Pcs, and total reserved Qty is 39Pcs. Please check and update us what happened on this case.

PS: We are creating orders from mini server and central server.



History

#1 - 11/15/2023 11:45 AM - MUZAMMIL S

- Assignee changed from Ijas Ahammed to Muhammed Bhahadhusha

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#2 - 11/18/2023 11:56 AM - Rijas P

Muhammed Bhahadhusha - Please update us..

#3 - 11/20/2023 11:26 AM - Muhammed Bhahadhusha

- Assignee changed from Muhammed Bhahadhusha to Ijas Ahammed

Tested in 70 and euro test.

checked by Disable Selling Non Stock Product- order level, and Consider Order Taken As Sold- enable no issues found, working fine in 70 and eurotest

#4 - 11/20/2023 11:37 AM - Ijas Ahammed

- Status changed from New to Resolved
- Assignee changed from Ijas Ahammed to Rijas P

Dear Rijas, no issue with the testing server. It might happened because of the sync issue. Please close the ticket if not happened again.

#5 - 11/22/2023 10:33 AM - Rijas P

Dear Ijas,

If it's sync issue, please do the needful to resolve the delay in sync. Because if a mini server user presents some items to customers that appear on the mini server and the items are not in actual stock, the customer may cancel the entire order., it will affect our business.

We hope this does not happen again.

#6 - 11/22/2023 10:34 AM - Rijas P

- Status changed from Resolved to Closed

#7 - 05/21/2024 04:04 PM - SHAIJAL EDAVANA

- Tracker changed from Bug to Tasks
- Project changed from Euro Novelties to Temp Projects
- Category deleted (Others)

Files

20231115-095244-757.png	134 KB	11/15/2023	Rijas P
20231115-095336-648.png	115 KB	11/15/2023	Rijas P

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