

Temp Projects - Tasks #12347

Sales Order Qty exceeds the Stock Qty even Disabled selling non stock

11/15/2023 11:24 AM - Rijas P

Status:	Closed	Start date:	11/15/2023
Priority:	Immediate	Due date:	
Assignee:	Rijas P	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

Dear Ijas,

We already disabled the selling Non stock product on Order level. Please see the below item Stock Qty is showing 29Pcs, and total reserved Qty is 39Pcs. Please check and update us what happened on this case.

PS: We are creating orders from mini server and central server.

Central Server | User: Rijas | Organization: Euro Novelties LLC | Role: Office | Terminal: Terminal 1

STOCK VALUATION

Search By: Barcode

Barcode: 19196

Group By: Product

Product Category: *

Tax Category:

Price List:

Price: Excl VAT

Active: Active

Organisation: *

Warehouse: EURO Warehouse

Locator: *

Valuation on: (DD/MM/YYYY)

Having stock on: (DD/MM/YYYY)

UOM: Smallest Unit

Vendor:

Quantity: On Hand

Condition: All

☐ Quick Valuation

☐ Show Cost

Q SEARCH

One Item Found1

All Orgs Stock Valuation

Search Parameters :- Barcode : [19196] Group By : [Product] Price : [Excl VAT] Active : [Active] Warehouse : [EURO Warehouse] UOM : [Smallest Unit] Quantity : [onhand] Condition : [all]

Barcode	SKU	Product Name	Description	Product Attributes	Product Category	HSN Code	Vendor	Locators	Group1	Group2	Commodity Code	UOM	PCS/INNER BOX	Pcs Ctn	Qty On Hand	Qty Reserved	Qty Ordered	Qty In Transit	Product Classification
1988988191967	19196	EU19196	CAMEL METAL JEWEL 3 COLORS SIZE 2	MATERIAL METAL SIZE SIZE 2	Camel Metal	8306299000	Yiwu Gold Flower Trading Co. Ltd.	C7	COMMON	BOB	CMJ-1	Ea	12	72	29	39	1440	0	High Priority
															29	39	1440	0	

Export options: CSV Excel PDF

User: Rijas | Org: Euro Novelties LLC | Role: Office | Terminal: Terminal 1

CLIENT CONFIGURATION

Print Second Slip for Laybuy

Display BOM items in slip print

Sales

Show Re-print Option in Sales

Enable Prepare Order

Allow Negative Qty in Pos Order

Default to Smallest UOM for Sales

Allow Selling Non Existing Product

Disable Selling Non Stock Product

Enable Attribute Variant Matrix Popup

Enable Unique Reference No

Round Off Total In SO

Block SO To Overdue Customers

Ref User1 Label

Ref User2 Label

Use Dr/Cr instead of +ve/-ve

Exact Match For Customer Search in Sales Screen

Manufacturing

Production Supervisor Mandatory

Allow Production With Non Stock Products

Miscellaneous

Show List Price For Products

Set Vendor As Group2

Auto Confirm Stock Transfer

Enable Secure Login

List Warehouse as Suggest Box

Description Mandatory

Allow RG To Other Orgs

Close Day Extended Hour

Invoice Rule for Customer/Vendor

Default Voucher Valid Days

Allow Tax Selection From PO and RG

Edit Product UPC in Group Edit

History

#1 - 11/15/2023 11:45 AM - MUZAMMIL S

- Assignee changed from Ijas Ahammed to Muhammed Bhahadhusa

please check.

#2 - 11/18/2023 11:56 AM - Rijas P

[Muhammed Bhahadhusa](#) - Please update us..

#3 - 11/20/2023 11:26 AM - Muhammed Bhahadhusa

- Assignee changed from Muhammed Bhahadhusa to Ijas Ahammed

Tested in 70 and euro test.
checked by Disable Selling Non Stock Product- order level, and Consider Order Taken As Sold- enable
no issues found, working fine in 70 and eurotest

#4 - 11/20/2023 11:37 AM - Ijas Ahammed

- Status changed from New to Resolved
- Assignee changed from Ijas Ahammed to Rijas P

Dear Rijas, no issue with the testing server. It might happened because of the sync issue. Please close the ticket if not happened again.

#5 - 11/22/2023 10:33 AM - Rijas P

Dear Ijas,

If it's sync issue, please do the needful to resolve the delay in sync. Because if a mini server user presents some items to customers that appear on the mini server and the items are not in actual stock, the customer may cancel the entire order., it will affect our business.

We hope this does not happen again.

#6 - 11/22/2023 10:34 AM - Rijas P

- Status changed from Resolved to Closed

#7 - 05/21/2024 04:04 PM - SHAIJAL EDAVANA

- Tracker changed from Bug to Tasks
- Project changed from Euro Novelties to Temp Projects
- Category deleted (Others)

Files			
20231115-095244-757.png	134 KB	11/15/2023	Rijas P
20231115-095336-648.png	115 KB	11/15/2023	Rijas P