

Temp Projects - Tasks #11671

AUTOMATIC SOA EMAIL TO CUSTOMERS

09/13/2023 09:46 AM - Rijas P

Status:	Closed	Start date:	09/13/2023
Priority:	High	Due date:	
Assignee:	Rijas P	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description Dear Thanesh, Please see the attached files, an automated email with our SOA is send to our customers, please make this stop immediate as the customer might mistake. Regards, Lukman			

History

#1 - 09/14/2023 10:50 AM - Peer Thanesh

- Assignee changed from Peer Thanesh to Muhammed Bhahadhusa

Please test the above case.
Create a customer and add few contact list with mail id.
Do mail configuration
Create some credit sales
From customer statement, send the mail.
Remove the mail configuration and try to send the customer statment is it going or not?
As per Rijas it is going to customer again.

#2 - 09/15/2023 01:59 PM - Muhammed Bhahadhusa

- Assignee changed from Muhammed Bhahadhusa to Peer Thanesh

Peer Thanesh wrote:

Please test the above case.
Create a customer and add few contact list with mail id.
Do mail configuration
Create some credit sales
From customer statement, send the mail.
Remove the mail configuration and try to send the customer statment is it going or not?
As per Rijas it is going to customer again.

tested mentioned case in 70 and no issue found.

#3 - 10/10/2023 08:02 AM - Peer Thanesh

- Assignee changed from Peer Thanesh to Rijas P

#4 - 10/25/2023 02:37 PM - Rijas P

- Status changed from New to Closed

Dear Thanesh,

Currently closing this mail and inform if it's happen again

#5 - 05/21/2024 04:04 PM - SHAIJAL EDAVANA

- Tracker changed from Bug to Tasks

- Project changed from Euro Novelties to Temp Projects

- Category deleted (Others)

Files

Screenshot 2023-09-13 081438.png	58.3 KB	09/13/2023	Rijas P
Screenshot 2023-09-13 081142.png	22.8 KB	09/13/2023	Rijas P
Screenshot 2023-09-13 081316.png	216 KB	09/13/2023	Rijas P