

Temp Projects - Tasks #10446

Error occurring while trying to do manual customer shipment

05/04/2023 07:48 PM - Mithun Hariharan

Status:	Closed	Start date:	05/04/2023
Priority:	High	Due date:	
Assignee:	Dev User	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

Inside TEP.java Rollback...Posibolt507_1683209507598
java.lang.NullPointerException
May 04, 2023 6:11:47 PM org.compiere.util.Msg translate
WARNING: NOT found: Consignment Reports
May 04, 2023 6:11:47 PM org.compiere.util.Msg translate
WARNING: NOT found: Manual Picklist
May 04, 2023 6:11:47 PM org.compiere.util.Msg translate
WARNING: NOT found: Vendor Shipment CSV Report
May 04, 2023 6:11:47 PM org.compiere.util.Msg translate
WARNING: NOT found: PO Report
May 04, 2023 6:11:47 PM org.compiere.util.Msg translate
WARNING: NOT found: Consignment Customer Picklist
May 04, 2023 6:11:47 PM org.compiere.util.Msg translate
WARNING: NOT found: Bill Of Material
May 04, 2023 6:11:47 PM org.compiere.util.Msg translate
WARNING: NOT found: DisAssembling BOM
May 04, 2023 6:11:47 PM org.compiere.util.Msg translate
WARNING: NOT found: Update Inventory (DisAssemble)
May 04, 2023 6:11:47 PM org.compiere.util.Msg translate
WARNING: NOT found: Disassembly History

History

#1 - 05/04/2023 07:49 PM - Mithun Hariharan

- File Screenshot 2023-05-04 181914.png added

#2 - 05/04/2023 07:54 PM - Mithun Hariharan

PP1001283

#3 - 05/05/2023 07:19 PM - MUZAMMIL S

Backend Error:

```
java.lang.NullPointerException
at java.math.BigDecimal.add(BigDecimal.java:1291)
at org.posterita.businesslogic.ShipmentManager.createShipment(ShipmentManager.java:645)
at org.posterita.struts.pos.ShipmentAction.createOrCancelShipment(ShipmentAction.java:1029)
at sun.reflect.GeneratedMethodAccessor4999.invoke(Unknown Source)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at org.apache.struts.actions.DispatchAction.dispatchMethod(DispatchAction.java:276)
at org.apache.struts.actions.DispatchAction.execute(DispatchAction.java:196)
at org.apache.struts.action.RequestProcessor.processActionPerform(RequestProcessor.java:421)
at org.apache.struts.action.RequestProcessor.process(RequestProcessor.java:226)
at org.apache.struts.action.ActionServlet.process(ActionServlet.java:1164)
at org.apache.struts.action.ActionServlet.doPost(ActionServlet.java:415)
at javax.servlet.http.HttpServlet.service(HttpServlet.java:661)
at javax.servlet.http.HttpServlet.service(HttpServlet.java:742)
at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:231)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at org.apache.tomcat.websocket.server.WsFilter.doFilter(WsFilter.java:52)
at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
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at org.displaytag.filter.ResponseOverrideFilter.doFilter(ResponseOverrideFilter.java:125)
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at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at org.posterita.struts.filter.RoleFilter.doFilter(RoleFilter.java:102)
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at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:198)
at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:96)
at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:493)
at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:140)
at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:81)
at org.apache.catalina.valves.AbstractAccessLogValve.invoke(AbstractAccessLogValve.java:650)
at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:87)
at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:342)
at org.apache.coyote.http11.Http11Processor.service(Http11Processor.java:800)
at org.apache.coyote.AbstractProcessorLight.process(AbstractProcessorLight.java:66)
at org.apache.coyote.AbstractProtocol\$ConnectionHandler.process(AbstractProtocol.java:806)
at org.apache.tomcat.util.net.NioEndpoint\$SocketProcessor.doRun(NioEndpoint.java:1498)
at org.apache.tomcat.util.net.SocketProcessorBase.run(SocketProcessorBase.java:49)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149)
at java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:624)
at org.apache.tomcat.util.threads.TaskThread\$WrappingRunnable.run(TaskThread.java:61)
at java.lang.Thread.run(Thread.java:748)
May 05, 2023 5:46:04 PM org.compiere.util.Msg translate

#4 - 05/05/2023 10:07 PM - Noufal K

- Assignee changed from Noufal K to Mohamed Suhail

#5 - 05/09/2023 06:02 AM - Mohamed Suhail

- Status changed from New to In Progress

- Assignee changed from Mohamed Suhail to Sahla T V

MUZAMMIL S wrote:

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@sahla

Please check. You can take DB dump of Euro (it's there in India cloud server : /home1/isa/euro_5MAY23.cdmp) and try shipment for the order: PP1001284 , terminal: Party Point Terminal 1

What i have noticed is that the issue happens when the user completes and order with total discount, then later edited this order added a few more lines and applied total discount again. But i am not able to replicate the issue, so please test with DB and check what actually is causing the issue.

#6 - 05/09/2023 10:46 AM - Sahla T V

- Assignee changed from Sahla T V to System Admins Team

- Priority changed from Normal to High

Please provide mentioned Euro DB dump

Mohamed Suhail wrote:

MUZAMMIL S wrote:

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@sahla

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What i have noticed is that the issue happens when the user completes and order with total discount, then later edited this order added a few more lines and applied total discount again. But i am not able to replicate the issue, so please test with DB and check what actually is causing the issue.

#7 - 05/09/2023 11:09 AM - Ahamed Danish

- Assignee changed from System Admins Team to Noufal K

Noufal K,

Please approve.

#8 - 05/10/2023 10:10 AM - Noufal K

- Assignee changed from Noufal K to System Admins Team

Please provide.

#9 - 05/10/2023 10:40 AM - Sharil Ali

- Assignee changed from System Admins Team to jidhin kp

Jidhin

Please do the needful.

#10 - 05/10/2023 11:11 AM - jidhin kp

Noted

#11 - 05/10/2023 01:18 PM - jidhin kp

- Assignee changed from jidhin kp to Sahla T V

Euro Database :

Link : https://dbdownloads.posibolt.com/euro_10MAY23.cdmp

user : dbdown

passwd: d3d@d0wn

#12 - 05/11/2023 07:44 PM - Sahla T V

The order mentioned in this ticket has been found voided.

Findings by analyzing the DB

1. Sales order has been created from quotation
2. New products were added while creating sales order which were not in quotation

So the issue can be replicated by creating a quotation for some products and create sales order from it by adding new products which are not in the quotation.

#13 - 05/11/2023 09:10 PM - Mohamed Suhail

jidhin kp wrote:

Euro Database :

Link : https://dbdownloads.posibolt.com/euro_10MAY23.cdmp

user : dbdown

passwd: d3d@d0wn

This is 10th May DB dump. I have asked to take this dump (5th May) from /home1/isa/euro_5MAY23.cdmp (India cloud server)

#14 - 05/12/2023 10:19 AM - Sahla T V

Mohamed Suhail wrote:

jjdhn kp wrote:

Euro Database :

Link : https://dbdownloads.posibolt.com/euro_10MAY23.cdmp

user : dbdown
passwd: d3d@d0wn

This is 10th May DB dump. I have asked to take this dump (5th May) from /home1/isa/euro_5MAY23.cdmp (India cloud server)

No need to take the dump. Replicated the issue in 70 too as per the given test case in comment 12. Code can be checked and find the solution if bugzilla ticket is raised

#15 - 05/12/2023 11:22 AM - Savad Ibrahim

- Assignee changed from Sahla T V to Anonymous

#16 - 05/12/2023 05:22 PM - Anonymous

- Status changed from In Progress to Bugzilla Created

- Assignee changed from Anonymous to Dev User

https://project.posibolt.com/show_bug.cgi?id=9608

#17 - 01/11/2024 05:33 PM - Rijas P

- Status changed from Bugzilla Created to Closed

#18 - 05/21/2024 04:05 PM - SHAIJAL EDAVANA

- Tracker changed from Bug to Tasks

- Project changed from Euro Novelties to Temp Projects

- Category deleted (Others)

Files

Screenshot 2023-05-04 181914.png	43.4 KB	05/04/2023	Mithun Hariharan
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